

Project Padel Ltd

Booking Terms & Conditions

- All bookings made at Project Padel must be paid in full at the time of reservation.
 - Any extra services—such as racket hire— to paid onsite at Project Padel Galway.
 - Booking confirmations will be emailed to the address provided. App users will also receive confirmation via push notification.
 - Players must be at least 8 years old to play. Those aged between 8 and 18 must have adult supervision at all times.
 - A minimum of one player aged 18 or older must be present on court throughout the session.
 - Participation at Project Padel is at the players' own risk.
 - Players are required to wear suitable sportswear and non-marking runners while using the courts.
 - Wearing jewellery on court is not permitted.
 - Project Padel is not liable for loss, theft, or damage to any personal items brought onto the premises.
 - For any booking-related questions, feel free to reach out to us at **projectpadelgalway@gmail.com**
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Cancellation & Booking Changes

- Standard bookings must be cancelled at least 24 hours before your scheduled game to avoid being charged.
- For group bookings involving four or more courts, a minimum of 72 hours' notice is required to cancel without penalty.
- To cancel a booking, please use your Project Padel account via the app or website (preferred). You may also email **projectpadelgalway@gmail.com**.
- If a booking is cancelled within the appropriate notice period, the prepaid amount will be credited to your Project Padel account for future use. **Please note:** we do not issue refunds.
- Need to reschedule? As long as you give more than 24 hours' notice, we'll do our best to accommodate your request. Just email **projectpadelgalway@gmail.com** with your booking details and preferred new time.
- If you cancel less than 24 hours before your booking, the full fee will be retained and no rescheduling or credits will be offered.